



Mozy Security Overview

The MozyEnterprise advantage

Simple

Manage multi-user environments, schedule automatic backups, and monitor the health of your backups from a web-based console.

Secure

Mozy is SSAE 16 audited and ISO 27001 certified, using only the strictest security policies, military-grade encryption, and world-class data centers.

Affordable

MozyEnterprise integrates seamlessly into your existing infrastructure with no need for tapes, DVDs, or hardware, keeping IT management and costs at a minimum.

Contact MozyEnterprise

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Serious about security

At Mozy, the security of your data is our highest priority. We use strict security policies, military-grade encryption and world-class data centres to protect your personal information from unauthorised access, disclosure, alteration and destruction.

Privacy commitment

- **Your information is your information**, not our information.
- **We never sell your information to anyone**, nor do we sell information about you.
- **We never share your information with anyone** unless you explicitly tell us to.
- **We never sift through your information in order to create a profile of you or target advertising.**
- **You can always get your information back.** We have no rights to your information if you leave the service.

For more information on data privacy, see the *Mozy Privacy Commitment* and *Privacy Policy*.

Data transfer security

All user data is encrypted locally with military-grade encryption prior to transfer via an SSL connection. Users can choose a managed encryption key or a personal key for added security.

The encrypted data is uploaded to the Mozy backup service over a mutually-authenticated SSL connection to preserve confidentiality further. All users are authenticated using username and password credentials.

Data centre security

Location

Mozy servers are located in world-class data centres across the globe. Mozy is SOC 1 SSAE 16 Type 2 audited and ISO 27001 certified and, where applicable, adheres to European Union Safe Harbor Privacy Principles.



On-site monitoring and security

All data centres are surrounded by a secure perimeter and staffed 24/7/365 with technology professionals who maintain the highest standards in data protection. Both card and biometric security authentication are required to enter the facilities and access the Mozy server area.

Fire detection and suppression system

EMC-managed data centres utilise a gas fire suppression system to extinguish fires in the event of an emergency without jeopardising server functionality.

Redundant power and networks

Power is conditioned and protected by redundant systems and guaranteed by generators supplied by diesel fuel storage. In addition, multiple network providers service each data centre to ensure operation in the event of a network carrier failure.

Temperature control

All sites have cooling mechanisms in place to ensure the servers are kept at optimal operating temperatures.

