SPANNING by EMC

PRODUCT LINE OVERVIEW

Protect SaaS Application Data From Loss

SaaS application users are often surprised to find that their cloud-based data is still vulnerable to data loss and must be managed with the same rigor as data stored on-premises. According to a recent IDG Report:

- 58% of users reported at least one SaaS data loss event in the past year; and,
- 95% of those surveyed believe SaaS providers can and will easily restore their lost data.

It's true; SaaS providers will restore data if the loss occurs on the provider's end. But what about data loss that occurs on the user's end - accidental deletion due to user error or sync malfunctions or malicious deletion from hackers or disgruntled employees? SaaS providers have no way of telling whether deletion requests are legitimate or not, so they assume that all of them are and act accordingly. Many users are surprised when they contact the provider after a data loss event and either can't get help or find that help comes with a steep price tag and long delays, leaving their organization unproductive and noncompliant.

To protect data from loss due to these threats and maintain compliance with the increasing complexity of audit demands, companies need backup and recovery for their SaaS application data.

Industry-Leading Cloud Data Protection

Spanning Backup delivers the most trusted, reliable backup and recovery for SaaS applications. Our powerful and easy-to-use solutions:

- **Give you peace of mind** with a second copy of your data that is automatically backed up daily, as well as a 100% restore guarantee* that ensures your data will always be easily recoverable;
- **Improve security and compliance** by minimizing the risk of data loss with enterprise-grade backup and recovery that checks the boxes for data protection and governance requirements;
- **Reduce IT headaches** with point-in-time recovery of email, files, folders, accounts, metadata, attachments and customizations. We'll have you back in business with just a few clicks;
- **Lower costs** by providing unlimited storage and allowing more efficient use of IT resources by empowering end users to easily restore their own lost data; and,
- **Provide advanced administration tools** with complete status monitoring and actionable error reporting.

Trust and Transparency Matter

Spanning is part of EMC Corporation, the world's largest data protection company, so your data is safe, secure and always available. It is our top priority to provide trustworthy products and services that prove their value through reliability, accuracy, and meaningful, transparent insight into your data. Your data is safe, secure and private with Spanning Backup.

We maintain industry-leading security standards, including SSAE 16 SOC2 certification and a 99.9% uptime SLA (service level agreement) because we know that your data is the lifeblood of your organization, and its integrity is absolutely non-negotiable.

Backup Is One Thing. Restore Is Everything.

What good is having a backup of your data if you can't easily return files and information directly to your cloud applications right away? Spanning Backup is known for its market-leading restore capabilities, allowing even end users to quickly and easily recover any version of data from any point in time in just a few clicks.

We have developed the most fine-tuned and user-friendly restore process available, allowing you to get back to work in a matter of seconds or minutes - not weeks or months - when data loss inevitably happens.

SPANNING PRODUCTS

Spanning offers a suite of products designed to back up the most commonly used SaaS applications.

Spanning Backup for Google

Thousands of customers around the world have turned to Spanning Backup for Google Apps, making it the highest-rated backup and recovery solution on the Google Apps Marketplace. It provides the most accurate, granular data recovery from any point in time, reducing costs and meeting even the fastest RTOs.

Key Features:

- Backs up Gmail, Drive, Calendars, Contacts and Sites
- Automated daily and on-demand backups
- Easy-to-use search and granular recovery from any point in time
- 100% accurate restore of files, folders, accounts and metadata - we guarantee it*
- Cross-user restore
- Advanced administration tools
- Complete status monitoring with actionable error reports
- Industry-leading security
- Unlimited storage

Spanning Backup for salesforce

Spanning Backup for Salesforce is an enterprise-grade solution delivered directly within the Salesforce interface. With Spanning, you can say goodbye to the manual, weekly exports offered by Salesforce (and avoid the $10,000+ data recovery fees), and instead enjoy daily, automated backup and rapid restore for all your critical data, attachments, files and metadata. Spanning Backup also supports customized applications created on the Force.com platform.

Key Features:

- Automated daily and on-demand backups
- Direct, on-page restores
- Field level and bulk item restores
- Monitor and control API usage
- Proactive status monitoring
- Chatter integration
- Industry-leading security
- Salesforce1 mobile ready
- Unlimited storage
- European data destination option

Spanning Backup for Office 365

With Spanning's trusted cloud-to-cloud backup for Microsoft Office 365, protecting your organization's data is effortless. Enterprise-grade backup meets easy-to-use restore across desktop, tablet and mobile environments.

Key Features:

- Automated daily and on-demand backups of Mail and Calendars**
- Unlimited storage
- Point-in-time backup and accurate, granular restore
- Easy, intuitive restores - including cross-user restores
- Mobile- and tablet-ready
- Industry-leading security

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About Spanning

Spanning, an EMC company and a leading provider of backup and recovery for SaaS applications, helps organizations to protect and manage their information in the cloud. We provide powerful, enterprise-class data protection for Google Apps, Salesforce, and Office 365. Spanning Backup is the most trusted cloud-to-cloud backup solution for thousands of companies and millions of users around the world.

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*100% Restore Guarantee currently available for Spanning Backup for Google Apps
**Backup for OneDrive and People coming in 2016